

Walker – Cox

Interim, Contract and Consultancy Resources
Oak Lodge, 135 Marshall Lake Road,
Shirley, Solihull, West Midlands B90 4RB
Tel: 0121 745 7457 Fax: 0121 744 0146

MISSION STATEMENT

Walker - Cox Limited is a customer-focused company that specialises in the recruitment of interim personnel to the specific requirements of its clients.

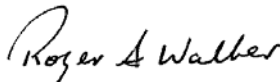
Walker - Cox Limited operates a formal Quality Management System to comply with the requirements of its customers and ISO 9001: 2000.

The management of Walker - Cox Limited is committed to a philosophy of continual improvement of both its services and processes.

It is the policy of the management of Walker - Cox Limited to market only services that will merit and earn customer satisfaction; by performing all our functions reliably and effectively, so that they are discernibly better than those provided by the competition.

This Quality Policy is known and understood by the Company's staff and is periodically reviewed by management for continuing suitability.

The objectives of the Company are to achieve a minimum overall gross margin, while maintaining the very low level of complaints from clients.



Roger Walker
Managing Director

September 2002